



# Government

## Microsoft-based Government Solutions from ComputerTalk

Today's government must be accessible to citizens at any time, from anywhere. This means dissolving traditional boundaries between departments and agencies and expanding service options to citizens. To ensure best-practice services, growing cities must integrate communications and standardize processes.

Achieving powerful government services requires powerful technology.

ComputerTalk's Microsoft-based solutions let government agencies streamline and extend legacy and core IVR and Internet business systems to give citizens, businesses, employees, and other government agencies convenient any time, anywhere access.

Our open-standard, modular product suite delivers powerful, scalable solutions that streamline communications for small-to-large government groups via multi-device compatibility at any time and in any combination.



Citizen-focused Government must design its policies and services around the needs of its citizenry.

Considering that millions of American's go on-line to review Government policies and interact; streamlining data from disparate departments is the smart choice to give constituents easier access the information or services they need, instead of having to search across several departmental sites or phone numbers.

Let ComputerTalk's Microsoft-based solutions help your agency harness and maximize technology to provide citizen-centered services and information at manageable costs.

ComputerTalk specializes in solutions for government at the federal, state, and local level. Our longstanding relationships with Government customers enable us to seamlessly automate civilian care, information delivery, communications, and transactions to streamline your agency.

Our Microsoft-based solutions help Government harness and maximize technology to provide citizen-centered services and information at manageable costs.

Building on Microsoft's .NET SALT-based platform, ComputerTalk's solutions leverage your existing infrastructure and allow swift, non-disruptive implementation.

Contact your sales rep to learn more about ComputerTalk - the single Government source for design, hardware, software, training, support, maintenance, and professional services. OR visit [www.computer-talk.com](http://www.computer-talk.com) for a demo.

#### About ComputerTalk

ComputerTalk is the voice solutions specialist, where one spoken command gets callers where they need to go. Founded in 1987, we provide integrated communication solutions for contact centers, enterprise, and Government agencies worldwide.

With hundreds of Microsoft-powered installations delivered on Intel hardware, our applications range from virtual networked CTI, to seamlessly blended agent-assist, to self-service. With 2,000,000 calls outsourced each month in hosted services, our secure multi-modal voice and data applications keep callers connected while on the go.

Built on VXML, SALT, next generation VoIP/SIP, TDM, or wireless technologies, our custom and pre-packaged voice solutions increase customer satisfaction and loyalty, generate higher revenues, reduce costs, and improve security. For more information visit [www.computer-talk.com](http://www.computer-talk.com) or call 1 800 410 1051.



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[www.computer-talk.com](http://www.computer-talk.com)  
1.800.410.1051